

Message

From: Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]
Sent: 9/10/2012 2:26:29 PM
To: West, Katherine (POL) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Katherine.west2c2]
Subject: RE: NEOS Order?

Thanks,

Jim Hanchett
Department of State Police
Amherst Drug Lab
Room N251 Morrill I
637 North Pleasant Street
Amherst, MA 01003
Phone 413-545-2607
Fax 413-545-2608
Cell [REDACTED]

From: West, Katherine (POL)
Sent: Monday, September 10, 2012 10:20 AM
To: Hanchett, James (DPH)
Cc: Small, Michael (POL)
Subject: RE: NEOS Order?

Hi Jim,

Apparently NEOS updated their online site, and deleted all of our accounts. This is something that we can fix for you. I will have Michael Small take care of it, and we will get you a new username and password for NEOS. We will hopefully have something for you by the end of the day.

Thanks!

-- katherine

From: Hanchett, James (DPH)
Sent: Monday, September 10, 2012 9:54 AM
To: West, Katherine (POL)
Subject: NEOS Order?

Hi Katherine,

I need to get access to the state contract price at NEOS. My old Public Heath user name and password will not work. Is this something you set up or can I?

Thanks,

Jim Hanchett
Department of State Police
Amherst Drug Lab
Room N251 Morrill I
637 North Pleasant Street
Amherst, MA 01003
Phone 413-545-2607
Fax 413-545-2608
Cell [REDACTED]